

Frequently asked Questions

Updated October 2024

Bradey & Mills Presents – FAQ

1. **What services do you offer?**

Bradey & Mills Presents specializes in event planning, radio show hosting, and poster design, offering a wide range of services tailored to meet your specific needs.

2. **How do I book your services?**

Contact us via our website or email to discuss your needs. Once the details are finalized, we'll provide a formal agreement outlining services, payment, and other terms.

3. **What is your payment structure?**

We typically require a deposit to secure the booking, with the remaining payment due according to an agreed-upon schedule. Payment details will be included in your contract.

4. **What is your cancellation policy?**

Cancellation terms, including any applicable fees, will be specified in the agreement provided at the time of booking. Refunds are subject to these terms.

5. **Can I customize my event?**

Absolutely! We work closely with you to understand your vision and customize every aspect of the event to your preferences.

6. **Who owns the materials created for my event?**

Any designs or creative materials produced by *Bradey & Mills Presents* remain our property unless otherwise specified in the contract. However, we grant usage rights as needed for your event.

7. **What happens if my event is impacted by unforeseen circumstances?**

We'll do everything we can to ensure your event proceeds smoothly. However, we cannot be held liable for situations outside of our control, such as extreme weather or third-party issues.

Bradey & Mills Presents – Terms and Conditions

1. Services Offered

Bradey & Mills Presents provides event planning, management, and related services. All services to be provided will be detailed in a written agreement between the client and *Bradey & Mills Presents*.

2. Payments

Payment terms must be agreed upon prior to the start of services.

- A deposit may be required to confirm the booking, with the remaining balance due according to the agreed payment schedule.
- Late payments may result in additional fees.

3. Cancellations and Refunds

- Cancellation policies will be clearly outlined in the service agreement.
- Refunds, if applicable, will be subject to the terms agreed upon in the original contract.
- *Bradey & Mills Presents* reserves the right to retain a portion of the deposit or charge a cancellation fee as stated in the agreement.

4. Responsibilities

- *Bradey & Mills Presents* will provide services with reasonable skill and care.
- Clients are responsible for providing accurate and timely information required for the successful execution of services.

5. Liability

- *Bradey & Mills Presents* will not be held liable for events beyond its reasonable control (e.g., natural disasters, actions of third parties).
- Liability for damages or losses will be limited to the amount of fees paid for the services provided.

6. Termination

- Either party may terminate the agreement in writing if the other party breaches its terms.
- Termination conditions, if any, will be outlined in the contract.

7. Intellectual Property

All intellectual property rights related to event designs or materials created by *Bradey & Mills Presents* will remain the property of *Bradey & Mills Presents*, unless otherwise stated in the agreement.

8. Confidentiality

Both parties agree to maintain confidentiality regarding any information disclosed during the provision of services and will not disclose such information to third parties without consent.

9. Governing Law

These terms and any disputes arising from them will be governed by the laws of the United Kingdom. Both parties agree to submit to the exclusive jurisdiction of UK courts.

10. Amendments

Any amendments or changes to these terms and conditions must be agreed upon in writing by both parties.

11. Entire Agreement

These terms and conditions constitute the entire agreement between *Bradey & Mills Presents* and the client, superseding any previous agreements or discussions.

These can be updated or amended at any time